

Zabdiel Nieves Rivera
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PROFESSIONAL SUMMARY

Self-driven veteran professional, careerist, and recent graduate of a 350-hour hands-on, WordPress, immersive. Military experiences include but are not limited to Cybersecurity threat detection and mitigation, end user support of advanced technology fielding and testing, and analysis of computing devices and applications. Skilled in internal operations and external customer facing work environments. Unmatched dedication to objectives and a flexible team player. Passionate about tech and development. Able to work in a team-oriented position, in an office environment, or remotely. Seeking a customer/client facing Website Developer position.

SKILL SETS

- PHP
- Enterprise Active Directory
- Conflict Resolution
- Excellent Team Player
- Customer Service
- Cybersecurity threat mitigation techniques
- Attention to Detail
- Relationship Building
- Creative Problem Solving

WORK EXPERIENCE

ERA Solutions | Remote

Oct 31 2022 – Jan 20 2023

WordPress Developer - Intern

Trained in the understanding and proficiency of WordPress technologies. Delivery of scalable website development systems to end users. Daily tasks consisted of practicing design implementation, Agile and Scrum concepts, debugging, c-panel use, database setup, tools and techniques applicable to WordPress, GitHub use, search engine optimization, Jira and Kit applications, and team project building. Skilled and experienced in business communication and team building in professional environments.

- Hands-on learning with expert mentors during labs, prep, project wizard and naming, fundamentals, test work
- Information gathering; prioritize tasks, determine scope of the project, development, test and deployment, and project life cycle
- Analyze user requirements for manageable objectives and outcome
- Set up WordPress locally and remote connected to host servers
- Forward thinking; envision system features and functionality
- Develop and test WordPress Sites to ensure continuity
- Ensure a detailed design documentation
- Identify and resolve technical issues during the build, test, and management phases
- Provide deep understanding and expert knowledge on WordPress suite applications
- Always learning to have extensive development knowledge and experience

US Army | JBLM, WA | ACTIVE TS/SCI 25Q Multichannel Transmission Systems Operator

Aug 08 2019 – Mar 17 2023

Supervises and assists team members in the installation and operation of multichannel high capacity line of site (HCLOS) systems, tropospheric scatter communications systems, Satellite Communications (SATCOM) Transportable Terminals (STT), Secure Mobile Anti-Jam Reliable Tactical Terminals (SMART-T) and Tactical Relay Towers (TRT). Additional experience includes maintenance in secure networks, enterprise active directories, and Windows servers.

- Leveraged automation and scripting tools to monitor and maintain military grade communication equipment

- Maintained total accountability over \$50,000,000 in equipment with no losses
- Juggled multiple projects and tasks to ensure high quality and timely delivery
- Maintained inventory accuracy by counting stock-on-hand and reconciling discrepancies

EDUCATION

- Bachelor of Science in Biology | Inter American University of Puerto Rico San German- San German, PR

CERTIFICATIONS

- CompTIA Security+ Certification | Expiration: Nov 29 2024

ACHIEVEMENTS

- Completed Army basic training and advanced Individual Training Signal school
- Promoted in the short time of 72 months from Specialist to NonCommission Officer going through the Army Basic Leadership Course.
- Awarded the Army Good Conduct Medal
- Certified as a Combat LifeSaver