## Suphakrit Jinaongkan

(954)-305-8013 Sjinaongkan2544@outlook.com

#### **Summary:**

A self-starter and motivated college student that currently self-study on coding language. Have learned html, CSS, Java, Python. Competent with Microsoft Word, Excel, PowerPoint. Eager to learn new things that will benefit others. Capable of handling emotions when things do not go in the way with customer service experience that help many customers resolve an issue and provide a better-quality service.

#### **EDUCATION:**

**Undergraduate Degree: Bachelor of Health Science**University of North Florida

est. May 2025 Jacksonville, FL

# **Certifications:**

- Personal Financial Management
- Microsoft Office Specialist
- Wheel Vehicle Mechanic

#### **EMPLOYMENT HISTORY:**

# ERA Solutions/WPConnects | Remote WordPress Developer - Intern

Oct 31 2022 - Jan 20 2023

Trained in the understanding and proficiency of WordPress technologies. Delivery of scalable website development systems to end users. Daily tasks consisted of practicing design implementation, Agile and Scrum concepts, debugging, c-panel use, database setup, tools and techniques applicable to WordPress, GitHub use, search engine optimization, Jira and Kit applications, and team project building. Skilled and experienced in business communication and team building in professional environments.

- Hands-on learning with expert mentors during labs, prep, project wizard and naming, fundamentals, test work
- Information gathering; prioritize tasks, determine scope of the project, development, test and deployment, and project life cycle
- Analyze user requirements for manageable objectives and outcome
- Set up WordPress locally and remote connected to host servers
- Forward thinking; envision system features and functionality
- Develop and test WordPress Sites to ensure continuity
- Ensure a detailed design documentation
- Identify and resolve technical issues during the build, test, and management phases
- Provide deep understanding and expert knowledge on WordPress suite applications
- Always learning to have extensive development knowledge and experience
- HTML, CSS, Knowledge of agile and waterfall
- WordPress: Elementor. UI/UX analysis and design according to the requirements of a client
- Agile and waterfall development, Completed a 4-page WordPress website built from start to finish. Customer service.

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### **US Army- Vehicle Mechanic**

June 2020- Current

- Inspected, serviced, repaired, replaced, adjusted and tested vehicle systems, subsystems and components.
- Repaired electrical wiring of vehicle systems, including harness, starting and charging systems.
- Conducted routine preventive maintenance checks and services on all company vehicles.
- Performed troubleshooting and diagnostic procedures to locate the source of malfunctions.
- Order special replacement parts and components for heavy equipment.
- Examined vehicles to determine extent of damage or malfunction.
- Regularly working as a team to accomplish a task.

# Waiter/ Manager

June 2016- Current

- Manage 5-10 tables at a time
- Proficient in verbal and written communication
- Adaptability to maintain time management efficiently.
- Process payment for food and beverage according to company policy and procedures.
- Coordinate with kitchen staff to deliver accurate food orders.
- Apply a positive suggestive sales approach to guide guests.
- Adhere to timing standards for products and services.
- Look for ways to consolidate service and increase table turns.
- Present menu, answer questions, and make menu recommendations.