### **OPERATIONAL DEVELOPER / COMPLIANCE MANAGER**

An accomplished and versatile Operations Developer with 6 years' experience in highly technical and intense operating environments within the garrison and training platforms. Demonstrated success as a both a line and program manager, and in roles as a weapons specialist and manager of army property. Deep background in combat management effectiveness sought out as senior advisor for management and control operations. Demonstrated passion for customer service and support of command chain lines and command authority. Achieving the highest quality results from people and processes.

- Operations Team Leadership
  Customer Focus and Service
  Task-Goal Driven
- Conflict Resolution

- Interdepartmental Compliance
  Adaptable Industry Leader
- Research Driven
- Quality Control/Quality InspectorCompliance Oriented
- Autonomously Functional

## **EDUCATION & CERTIFICATIONS**

Santa Teresa High School, San Jose California	2015
West Valley Community College, Criminal Justice, San Jose, CA, GPA: 3.00	2017
CIW: JavaScript Specialist	2022

## **EMPLOYMENT HISTORY**

# ERA Solutions/WPConnects

## Remote Oct 31 2022 – Jan 20 2023

Inspection Authority

Data Analysis

# WordPress Developer - Intern

Trained in the understanding and proficiency of WordPress technologies. Delivery of scalable website development systems to end users. Daily tasks consisted of practicing design implementation, Agile and Scrum concepts, debugging, c-panel use, database setup, tools and techniques applicable to WordPress, GitHub use, search engine optimization, Jira and Kit applications, and team project building. Skilled and experienced in business communication and team building in professional environments.

- Hands-on learning with expert mentors during labs, prep, project wizard and naming, fundamentals, test work
- Information gathering; prioritize tasks, determine scope of the project, development, test and deployment, and project life cycle
- Analyze user requirements for manageable objectives and outcome
- Set up WordPress locally and remote connected to host servers
- Forward thinking; envision system features and functionality
- Develop and test WordPress Sites to ensure continuity
- Ensure a detailed design documentation
- Identify and resolve technical issues during the build, test, and management phases
- Provide deep understanding and expert knowledge on WordPress suite applications
- Always learning to have extensive development knowledge and experience
- HTML, CSS, Knowledge of agile and waterfall
- WordPress: Elementor. UI/UX analysis and design according to the requirements of a client.
- Agile and waterfall development, Completed a 4-page WordPress website built from start to finish.

## United States Army

### Supervisor / Lead Arms Manager

Fort Polk, Louisiana

- Planned, prepared, implemented streamlined process with intake and distribution of five weapon platforms and support equipment.
- Supervised five personnel mentoring, developing, and enforcing compliance standards with command authority directives.
- Maintained and secured over 3 million dollars worth of weapons, vision, scopes, and other support equipment receiving 96% or better rating during inspection of physical security footprint.
- Supported 131 personnel through strict enforcement of distribution and assignment of rotating personnel assigned to unit.

### Stanford University Department of Public Safety

Safety Compliance and Physical Security Team Member Stanford University, Palo Alto, CA

- Supported and prepared physical security presence visibility amongst local population
- Provided campus students, faculty, and administrative personnel with informationally based input as requested
- Established physical security influence during events of high visibility and high population density sports and academic events.
- Cooperated with local law enforcement officials working with interdepartmental agency in relationship to community involvement and compliance with local and state laws.

### **OTHER PROFESSIONAL EXPERIENCE & TRAINING**

US Army, Airborne School, Fort Benning	2018
U.S. Army Secret Clearance exp. 2023	2018
US Army, Combat Lifesaver Course, Fort Polk, LA	2019
US Army, Weapons Management Course, Fort Polk, LA	2021
US Army, Basic Management Leadership Course, Fort Polk, LA	2021
	2022

#### March 2018 – Current

September 2016 – February 2018