

Felipe Betancourt
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Summary:

Logistics Manager and Army Veteran leveraging over 8 years of years of focused logistics, product management and transportation, property and commodity accountability, budgeting, audit and causative research actions, training and workforce development, warehouse storage and distribution operations, physical security of tiered assets and personnel. Experienced with risk mitigation, critical thinking, error investigation, and problem-solving. Knowledge of negotiation, project management, quality assurance, procedure and policy design, root cause analysis, regulatory compliance, operations management, and customer service Ability to create, interpret, and communicate training materials and curriculum. Proficient in compiling data reports, office support procedures, and accurate record keeping. Working knowledge of computer programs and devices associated with corporate reporting, inventory management, and logistics coordination. Possess a comprehensive background in business communication and upholding positive professional relationships. Working knowledge of OSHA regulations, HAZMAT, logistics requirements, and air travel regulations under federal and state legislation.

Education:

**ERA Solutions/WPConnex | Remote
WordPress Developer - Intern**

Oct 31 2022 – Jan 20 2023

Trained in the understanding and proficiency of WordPress technologies. Delivery of scalable website development systems to end users. Daily tasks consisted of practicing design implementation, Agile and Scrum concepts, debugging, c-panel use, database setup, tools and techniques applicable to WordPress, GitHub use, search engine optimization, Jira and Kit applications, and team project building. Skilled and experienced in business communication and team building in professional environments.

- Hands-on learning with expert mentors during labs, prep, project wizard and naming, fundamentals, test work
- Information gathering; prioritize tasks, determine scope of the project, development, test and deployment, and project life cycle
- Analyze user requirements for manageable objectives and outcome
- Set up WordPress locally and remote connected to host servers
- Forward thinking; envision system features and functionality
- Develop and test WordPress Sites to ensure continuity
- Ensure a detailed design documentation
- Identify and resolve technical issues during the build, test, and management phases
- Provide deep understanding and expert knowledge on WordPress suite applications
- Always learning to have extensive development knowledge and experience
- HTML, CSS, Knowledge of agile and waterfall
- WordPress: Elementor. UI/UX analysis and design according to the requirements of a client.

- Agile and waterfall development, Completed a 4-page WordPress website built from start to finish. Customer service.

EMPLOYMENT HISTORY

United States Army

Logistics Manager

September 2014 - December 2022

- Partnering with other departments to create effective learning solutions to support business changes; creating, managing, and updating training content and associate compliance audits; communicating corrective and preventative action to senior staff
- Communicating organizational policies and regulatory guidance; mentored, trained, and supervised logistics staff and administered performance reviews
- Providing staff workload assignments and training for new personnel; created a training schedule, tracked, and recorded training results to measure individual progress and skillsets
- Preparing formal and informal analysis reports and presented or participating in briefings to working groups and leadership; participating in meetings and discussions to communicate program plans and goals to internal stakeholders and external organizations